



## XOXO GINA SHIPPING POLICY

At xoxo Gina, we believe that beauty should be effortless, exciting, and always within reach. As a brand that celebrates individuality and inspires confidence, we're committed to ensuring your beauty experience is as seamless as it is fabulous. Our shipping policy is designed with you in mind, so your favorite products arrive quickly and hassle-free, no matter where you are in the U.S., including Alaska and Hawaii.

### Shipping Costs:

- **Flat Rate:** All orders are subject to a flat shipping fee of \$8.00.

### Order Processing Time:

- Orders are processed within 24 hours upon receipt.
- Orders received after 2:00 PM PST on Fridays, or on weekends and holidays, will be processed on the next business day.

### Shipping Destinations:

- We proudly ship to all 50 U.S. states, including Hawaii and Alaska
- Please note that delivery times may vary based on the destination.

### Delivery Timeframe:

- **Standard Delivery:** Once shipped, orders typically arrive within 5 to 7 business days.

### Order Tracking:

- Once your order has shipped, you will receive a confirmation email with tracking information.

### Shipping Restrictions:

- We currently ship to all 50 U.S. states, including Alaska and Hawaii.
- We do not ship to U.S. territories, PO boxes, or APO/FPO addresses at this time.

### Returns and Exchanges:

- For information on returns and exchanges, please refer to our return policy.

### Contact Support If:

- **You are unable to retrieve your package:** If your package is marked as delivered but you cannot locate it, please reach out to us.

- **Your order was sent to the wrong address:** Should you notice an error in the delivery address after placing your order, contact us immediately.
- **Your order is missing:** If your order hasn't arrived within the expected delivery timeframe, let us know.
- **Your shipment has been delayed longer than the estimated business days:** If your order has not arrived within the 5 to 7 business days as outlined above, please contact us
- **You have any questions or need assistance:** Please don't hesitate to reach out to our customer support team at [info@xoxogina.com](mailto:info@xoxogina.com). We're here to ensure your experience with xoxo Gina is as beautiful as you are!

By placing an order with xoxo Gina, you agree to this shipping policy. We reserve the right to update or modify this policy at any time without prior notice.

Thank you for choosing xoxo Gina, where beauty is bold, confidence is celebrated, and every delivery is one step closer to feeling your most empowered self.